



October 2018

January 1 Bronze Cross prerequisite change

Bronze Cross becomes the Society's official assistant lifeguard certification effective January 1 2019. Assistant lifeguards will need to hold a current Bronze Cross as well as Standard First Aid with CPR C.

As a result of these changes, Emergency First Aid (or Standard First Aid) becomes an additional prerequisite for Bronze Cross as of January 1, 2019. Current Lifesaving Instructors or Standard First Aid Instructors teach and evaluate Emergency First Aid using the Society's *First Aid Award Guide* which outlines test requirements and evaluation criteria.



Check your awards with Find a Member

Lifesaving Society members can now check their certification records online at www.lifesavingnl.ca. Our <u>Find a Member</u> service allows members to check Lifesaving Society certifications and the current status of each. With your personal Lifesaving Society ID code (on the bottom right corner of any certification card), you can check in from anywhere, any time!

- Members can download proof of certifications, despite lost or otherwise missing certification cards, or find out the processing status of an award they recently took.
- Find a Member is secure and ensures privacy. Only those to whom members have given their Lifesaving Society ID number have access to the list of certifications.
- Employers can obtain immediate confirmation of certifications of staff members — no telephone tag, no busy signals — even when the Lifesaving Society office is closed.
- Employers can immediately confirm certifications in cases where the authenticity of a card is questioned.
 Find a Member can provide employers with proof that certification cards being presented are valid (or not) especially when cards appear altered.
- Examiners and Trainers can confirm prerequisites of candidates who arrive without proof or in cases where the authenticity of a card is suspect. Verification is quick and easy.

Look for Find a Member on the right-side navigation bar at www.lifesavingnl.ca.

Not at your computer? Use <u>Find a Member Mobile</u>. Bookmark or add <u>www.findamember.ca</u> to the browser favourites on your phone or tablet, enter your Lifesaving Society Member ID and click "Get Certifications."

The Society offers Find a Member and Find a Member Mobile as an exclusive service to its individual and affiliate members. This service is paid for by Instructor and Lifeguard Recertification fees.



COMMON TEST SHEET MISTAKES AND HOW TO FIX THEM

Even little mistakes can slow the processing of test sheets – read these do's and don'ts and make sure your test sheets breeze through our office with no hold ups.

- Date of birth we care as much about your birthday as you do! Birthdate is a primary search
 mechanism for us we need it, and it needs to be correct.
- Postal codes since we'll be sending you snail mail we need your postal code if it's missing from the
 test sheet it delays processing.
- Member ID that six digit alphanumeric code on the bottom of your certification cards means a lot to us.
 We love when you call and say, "my ID code is". Your ID code represents you in our computer system it allows us to find you quickly and only you, instead of the other 25 "John Smiths" in our system.
- If we asked for it we need it! Even when information is duplicated on the form, like signatures, fill it
 out on each page. Missing info slows processing we have to contact you to fill it in and re-submit the test
 sheets.
- Timing is imperative! Submit your test sheet to the office RIGHT after the course. Do not wait for them to pile up.
- Think your writing is messy? So do we. Think your writing is pretty neat? We're probably still struggling
 to read it. Use the fillable test sheets on our website under Find a Form or print off labels. Handwritten,
 scanned or faxed test sheet are hard to read and can appear smudged.
- Prerequisites trainers should use <u>Find a Member</u> to check prerequisites on the first day of the course so there are no surprises awards can't be processed without the required prerequisites.

The Lifesaving Society is a national, volunteer organization and registered charity working to prevent drowning and water-related injury. Annually, over 1,000,000 Canadians participate in the Society's swimming, lifesaving, lifeguard and leadership training programs. The Society sets the standard for aquatic safety in Canada and certifies Canada's National Lifeguards.

DOLPHIN SURFCRAFT



Proud partner of the Canadian National Lifesaving Team for the 2018 Lifesaving World Championships

NEW – Rent to Own Program: You can now purchase any board or ski from LifeguardDepot.com
and pay for your craft over 3 years, contact us for details.





BRIAN MIESS BRIANM@LIFEGUARDING.COM